**REQUEST FOR INFORMATION No. RFI/JOR/2025/02 FOR The Provision of Self-Service Kiosk Systems and Services in Jordan**

UNHCR Jordan office based in Amman is soliciting Request for Information RFI/JOR/2025/993 for the Provision of IVR Helpline System Maintenance and Support Services

**SUBMISSION OF INFORMATION:**

Submission instructions can be found on the RFI document on or before 23 Nov 2025 at 15:00 Hrs (Amman, Jordan Local Time)

**Annexes:**

* RFI/JOR/2025/02 – main cover letter
* Annex 1: RFI Terms of Reference